

*International Journal of*

# Productivity and Quality Management

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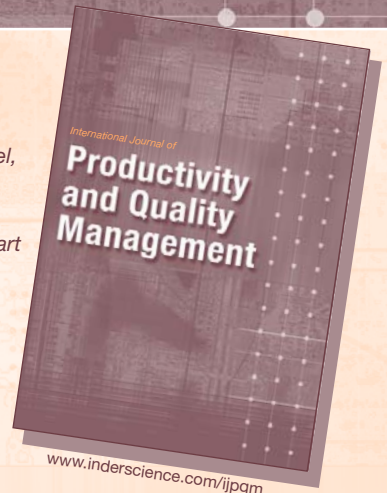
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# Scope of the Journal

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*Productivity and quality are integral components of organisations' operational strategies. Productivity plays an important role at both macro and micro levels. At micro-level, firms use productivity as a performance measure to benchmark against best-in-class companies to identify best practices. Quality management has become an important part of management culture, particularly in new enterprises characterised by supply chain, e-commerce and virtual enterprise environments. IJPQM addresses strategies, techniques and tools for productivity and quality management and improvement in manufacturing and service organisations.*



## Topics covered include:

- A perspective on the needs, issues, enablers
- Strategic alliances based on core competences, BPR
- Problem areas, types of solutions, tools/techniques
- Productivity and quality improvement strategies/standards
- Link between competitiveness and productivity/quality improvement
- Measures/metrics, benchmarking, best practices
- Functional/enterprise integration/management
- Empirical research/ case studies
- Software products, IT/IS, e.g. www, EDI, RFID, ERP
- Six sigma approach, continuous improvement, knowledge management
- Design/implementation of productivity/QMS
- Green/environmental productivity/quality, TQM, QFD
- Total productivity management, productivity function deployment
- SPC and process capability analysis, FEMA
- Supply chain/virtual enterprise environments, SMEs

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