

International Journal of

Services *and Standards*

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Scope of the Journal

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Contents:

IJSS is a unique outlet for promulgating creative services and standards research that facilitates understanding of the problems examined. We publish cutting-edge research that proposes, develops or tests innovative strategies for enhancing effectiveness and efficiency of performance or outcome measures in the realm of services or standards. We also welcome research that makes insightful and valuable theoretical or empirical contributions that further understanding of the subject matter of services or standards.

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