

International Journal of

PROCESS MANAGEMENT *and Benchmarking*

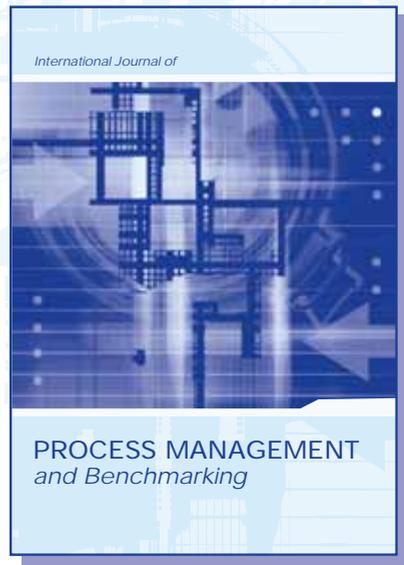


Scope of the Journal

Effective design and management of key processes is widely regarded as an important differentiator and source of competitive advantage in manufacturing, for profit services and public services. Processes permeate all facets of an organisation. Some processes exist within one functional area, while others cut across functional areas. IJPMB covers both functional and business processes. Benchmarks, benchmarking and knowledge management are among the process improvement tools. IJPMB has an international scope and aims to disseminate original peer reviewed theoretical or practical high quality research in the field of process management, benchmarking and knowledge management.

Subject coverage:

- Process modelling and process simulation
- Process management
- Functional processes or business wide processes
- Business process reengineering
- Role of process in enhancing competitiveness
- Core competencies
- Process organisation
- Environment and processes
- Supply chain processes
- Team working
- Remuneration and motivation, training and selection
- Process change and evaluation of options
- Implementation and management of process change
- Link between process and operations strategy
- Link between process and corporate strategy
- Remote processes
- Process quality
- Process productivity, productivity measurement and improvement
- Process planning and scheduling
- Process control
- Process design and process technology
- Queue design and management
- Benchmarking, and benchmarking tools, ethics and clubs
- Developing benchmarks
- Developing process knowledge



www.inderscience.com/ijpmb

Members of the Editorial Board

Editor-in-Chief

Prof. Angappa Gunasekaran
University of Massachusetts – Dartmouth,
USA

Associate Editor

Niranjn Pati
Rowan University,
USA

North American Editor

Mark Davis
Bentley College,
USA

Editorial Board

Harry Boer
Aalborg University,
Denmark

Karen Brown
University of Washington,
USA

Carlos J. Cabral-Cardoso
Universidade do Minho,
Portugal

Cary L. Cooper
Lancaster University,
UK

Sue Cox
Lancaster University,
UK

Arnoud De Meyer
Singapore Management University,
Singapore

James R. Evans
University of Cincinnati,
USA

Kasra Ferdows
Georgetown University,
USA

Arthur Francis
University of Bradford, UK

David Gallear
Brunel University, UK

Abby Ghobadian
Henley Management College, UK

Sitki Gozlu
Istanbul Technical University,
Turkey

Hiro Kono
Keio University,
Japan

Lisa D. McNary
LaGrange College,
USA

Moreno Muffatto
Universita di Padova,
Italy

Ram Narasimhan
Michigan State University,
USA

Vas Prabhu
Newcastle Business School,
UK

Gabor Rekettye
University of Pecs,
Hungary

Fahimeh Rezayat
California State University,
USA

Nigel Slack
University of Warwick,
UK

Amrik Sohal
Monash University,
Australia

Jozsef Voros
University of Pecs,
Hungary

Content of Inaugural Issue of IJPMB

VOL. 1(1), 2005

Editorial

Abby Ghobadian

Towards a definitional model of business process technology

Nigel Slack and Michael Lewis

Cross-mapping strategic and quality processes: a best practice analysis

Rodney McAdam and Denis Leonard

Total productivity measurement and competitiveness: towards ensuring sustainable business performance in manufacturing organisations: a literature review

Olli-Pekka Hillmola

The strategic planning process: a navigational tool for competitive advantage

Nicholas O'Regan and Abby Ghobadian

Success factors for the development of process technology in process industry Part 1: a classification system for success factors and a rating of success factors on a tactical level

Thomas Lager and Sven-Åke Hörte

Success factors for the development of process technology in process industry: Part 2: a ranking of success factors on an operational level and a dynamic model for company implementation

Thomas Lager and Sven-Åke Hörte

Notes for intending authors

To be completed by all subscribers

Terms are payment with order. Payment by cheque, banker's draft or credit card is acceptable.

Name of subscriber

.....
.....

Position

Institution

Address

.....
.....

.....
.....

.....
.....

.....
.....

Fax

E-mail

Credit card type and number

.....
.....

Expiry date

Three-digit security number
(on the reverse of the credit card)

Signature.....

Date

Please address subscription orders to the address overleaf

Subscription order form

To find out the subscription rates for *International Journal of Process Management and Benchmarking* (IJPMB), please go to www.inderscience.com/ijpmb or <http://www.inderscience.com/subscribe.php> (for all Inderscience titles, including IJPMB)

This form may be photocopied or downloaded from www.inderscience.com/www/ielsubsform2.pdf

Journals may be ordered online from <http://inderscience.metapress.com>

Please address subscription orders to:

Inderscience Publishers (Order Dept.)
World Trade Centre Building II
29 Route de Pre-Bois,
Case Postale 856,
CH-1215 Genève 15,
SWITZERLAND

For rush orders please:
fax: +41-22-7910885 or
E-mail: subs@inderscience.com

Please enter the following regular subscriptions to IJPMB

..... subscriptions (Print or Online)
[delete as necessary]

..... subscriptions (Print and Online)

Total cost

Methods of payment overleaf

Relevant Inderscience Titles

International Journal of Agile Systems and Management

International Journal of Business Process Integration and Management

International Journal of Information and Operations Management Education

International Journal of Integrated Supply Management

International Journal of Logistics Economics and Globalisation

International Journal of Logistics Systems and Management

International Journal of Manufacturing Management and Technology

International Journal of Operational Research

International Journal of Product Development

International Journal of Product Lifecycle Management

International Journal of Productivity and Quality Management

International Journal of Services and Operations Management

International Journal of Six Sigma and Competitive Advantage

These titles are part of a unique profile on: **OPERATIONAL MANAGEMENT AND SERVICES**

For information about these titles and the substantial portfolio of journals developed by Inderscience, please visit the website at: www.inderscience.com

Notes for Authors and Submission of Papers

IJPMB welcomes quantitative or qualitative contributions, surveys, reviews or case studies, by academics and practitioners. Research notes, brief articles, book reviews and calendar of international events are intended to keep readers up-to-date with current research in the field.

Submitted papers should not have been previously published or be currently under consideration for publication elsewhere.

All papers are refereed through a double-blind process. A guide for authors and other relevant information for submitting papers are available on the Submission of Papers section of the Inderscience website: please go to

Author Guidelines

(www.inderscience.com/guidelines)

To submit a paper, please go to

Submission of Papers

(<http://www.inderscience.com/papers>)

ALL PAPERS MUST BE SUBMITTED ONLINE. If you experience any problems submitting your paper online, please contact submissions@inderscience.com, describing the exact problem you experience.

(Please include in your email the title of the Journal)