Editorial

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Biographical notes: Daniela Carlucci, Eng., Meng., PhD in Business Management, is an Associate Professor at the University of Basilicata, Italy. Her research interests include knowledge management, intellectual capital and value creation, performance measurement and management, decision support methods and mapping as tools for management, digital transformation, innovation management, and arts for organisational development.

The papers included in this issue address the theme of knowledge management and governance in shaping sustainable, ethical, innovative and inclusive organisational practices in both public and private sectors. The contributions from an international pool of scholars, adopt a variety of methodological approaches, reflecting the multidisciplinary nature of the investigated topics.

In the first paper, Suélen Bebber and Ana Cristina Fachinelli focus on mobilising citizens' knowledge in the co-creation of value for public services. Referring to service-dominant logic theory, they explore the concepts of engagement and co-production and propose a conceptual framework of knowledge-based public services for smart cities. The empirical focus of the research is on the public collective transport services in Caxias do Sul, Brazil. The proposed "Framework for Knowledge-Based Public Services" represents the analysis categories for the case of the investigated public transport service, the actors involved in the service ecosystem, and how they are all involved in value co-creation. It shows that citizens can contribute to develop knowledge-based solutions for social challenges, particularly in public transport services. Especially, citizens can act as co-creators of value within the service ecosystem by sharing their knowledge and actively participating in the co-production of public services. This, in turn, improves the public value available to the broader community. In the study, the scholars highlight that effective communication and leadership are essential to raise awareness of citizens' roles in society, engage and encourage them to mobilise their knowledge for the planning, design, and delivery of services.

The second paper explores how transformational leadership (TL) is a crucial factor in helping companies manage knowledge and innovate. Authors Sina Rezaei and Reza Rostamzadeh propose and validate by using structural equation modelling, a conceptual framework analysing the relationships among TL, the Knowledge Management capabilities (KMC) of absorbing and sharing knowledge, and radical innovation. The statistical population of the study included all of Urmia municipality employees. The results of the study showed that TL has a positive effect on KMC and radical

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innovation, and KMC positively mediate the relationship between TL and radical innovation.

Next, Sujatha Pentireddi, K.M. Ashifa, Sukhwinder Sharma, Iskandar Muda, Divya Goel and S. Suman Rajest address the interesting topic regarding the influence of women in shaping profitability and corporate social responsibility (CSR). Exploring the role of women in a knowledge society is crucial for unlocking different perspectives, and fostering a more inclusive and innovative future. In this context, the authors explore the influence of independent and female directors on corporate social responsibility reporting within India's prominent non-financial enterprises. The research findings highlight female directors' significant role in enhancing CSR reporting, whereas independent directors seem to lack a measurable impact. Thus, according to the authors, the integration of women in leadership can reinforce an organisation's transparency and commitment to its CSR initiatives and differentiating gender representation on boards can increase the quality of CSR communication. Further control variables such as board size, meeting frequency, and organisational learning culture are also instrumental.

The paper by Ata Harandi, Payvand Mirzaeian Khamseh, Maryam Golestani and Shib Sankar Sana addresses the topic of corporate governance from a broader perspective. The authors conduct a systematic review on corporate governance, with the aims of analysing and integrating the concept of corporate governance, particularly in family firms; understanding the factors and components that shape corporate governance in family businesses; and introducing the antecedents and consequences of corporate governance in these businesses. Through several stages of screening, the authors select and analyse 43 papers from an initial pool of 440 papers. Based on the findings of the literature reviews, the authors identify several dimensions describing corporate governance, the antecedents and consequences, and the consequences of corporate governance.

Finally, the paper by Ying Liu focuses on the sustainability of corporate performance and explores the relationship between ethical practices compliance and corporate sustainable performance from the perspective of Chinese small and medium-sized enterprises. Analysing the link between ethical practices and corporate sustainable performance, the author explores also the moderating influence of organisational image on this link. The study highlights a positive connection between ethical practices and corporate sustainable performance and a positive moderating influence of organisational image between ethical practices and corporate sustainable performance. From a managerial perspective, the research provides some implications in both ways such as considering ethical compliance and corporate reputation to optimise sustainable performance within three major streams social performance, economic performance, and environmental performance.

I would like to thank all the anonymous reviewers who made possible the systematic peer-review of each submitted paper. I am also very grateful to the Associate Editors of the Journal for their continuous collaboration and effective action.