
Editorial

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International Journal of Information Systems and Change Management (IJISCM) continues to publish its Volume 12, Number 2 issue. The objectives of *IJISCM* are to promote the research and practice of the fields of information systems and change management. This journal aims to establish an effective channel of communications amongst educators, information systems workers, managers, and industry practitioners to contribute, disseminate and learn from each other. We welcome your continuous support, communication and submission to this journal.

The second issue of the Volume 12 collects four high quality papers. Topics in this issue are: 'E-government adoption among employees in India: a qualitative approach', 'Towards a new framework for mapping service brand avoidance: the moderating effect of gender and generation cohorts', 'Using human resource information systems as tools to enhance the performance of banks in Ghana', and 'Enablers and barriers to e-government adoption: an analysis of the employee perspective'.

The first article focused on the e-government service adoption analysis. Preeti Bhaskar, Muddu Vinay and Amit Joshi conducted a qualitative study to understand the adoption of e-government by employees. Their study targeted on the nine factors influence, including perceived determinant value, administrative issues, organisational dynamics, physical and technological resources, e-government website, attitude to use, trust issues, exogenous factors and auxiliary services.

The second article studies the issue of customer brand hate and subsequent brand avoidance and moderating factors of gender and generation cohorts. Faheem Gul Gilal, Amjad Ali Memon, Rukhsana Gul Gilal, Naeem Gul Gilal and Ahsan Ali Memon conducted an empirical analysis through AMOS software to tackle this issue. Their research findings showed that consumer animosity, negative past experiences, ideological incompatibility, negative social influence, and perceived risk significantly increase service brand avoidance via brand hate.

The third article studied the issue of human resource information (HRI) systems use in the banking industry in Ghana. Dorothy Ama Morrison, Frank Gbetornyeku and John Victor Mensah conducted qualitative analysis to find the purposes of HRI system in banks. Their findings showed that a strong relationship existed between the HRI systems adoption and the banks performance.

The final article investigated the enablers and barriers faced by employees while adopting e-government. Surekha Rana, Priyanka Bhaskar and Preeti Bhaskar applied the interpretative phenomenological analysis technique to identify possible barriers exist in e-government, including technological, institutional, operational and employee levels.

The enablers can be used to motivate e-government adoption by employees, they are government level support, ancillary services and organisational support.

I hope these four articles would continuously adjoin their values and contributions to the areas of information systems and change management. I would encourage our readers to continue to develop new applications and theories in these fields. The *IJISCM* will continue to serve as an important forum for the exchange of innovative ideas.