
Editorial

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International Journal of Information Systems and Change Management (IJISCM) continues to publish its Volume 9, Number 2 issue. The objectives of *IJISCM* are to promote the research and practice of the fields of information systems and change management. This journal aims to establish an effective channel of communications amongst educators, information systems workers, managers, and industry practitioners to contribute, disseminate and learn from each other. We welcome your continuous support, communication, and submission to this journal.

The second issue of the volume nine collects four high quality papers. Topics in this issue are: 'The role of emotional dissonance and emotional intelligence on job-stress, burnout and well-being among nurses', 'Application of frontal EEG asymmetry to customer emotional value perception in PSS', 'Unmixed signals: stock market reaction to subsequent announcements of strategic alliances', and 'Linking ICT utilisation to SME's performance: miracle or mirage? The empirical evidence and lesson from Pakistan'.

The first article addressed the issue of emotional dissonance and emotional intelligence in nursing professional and the well-being in nurse's work environment. Afsar et al. collected data from 379 nurses in Pakistan hospitals to conduct a cross-sectional quantitative research study. Their research results showed that both emotional dissonance and emotional intelligence have significant effects on nurses perceived job-stress, burnout, and well-being.

The second article examined the customer emotion elicited by products and services elements in product-service system (PSS) in online buying processing. Zhao et al. conducted an experimental design on online purchase analysis through 21 participants. The main findings of the experiment confirm that the positive emotions are elicited by services during the online shopping decision making process.

The third article conducted a research on the subsequent announcement of strategic alliances that signalling specific information to investors in the market. Zhao and Wang applied an event study to measure cumulative abnormal returns with alliance data from China during the period between 2001 and 2006. Their study contributed to the strategic alliance literature and helped managers determining information disclosure strategies.

The last article studied the effect of information and communication (ICT) utilisations on the performance of small and medium companies. Hussain et al. conducted structured equation modelling approach and surveyed 384 senior managers and executives in Pakistan's manufacturing sector. Their research findings supported the role of ICT utilisation in that country.

I hope these four articles would continuously adjoin their values and contributions to the areas of information systems and change management. I would encourage our readers to continue to develop new applications and theories in these fields. The *IJISCM* will continue to serve as an important forum for the exchange of innovative ideas.