
Short biographical notes of Professor Koos Krabbendam

Koos Krabbendam is a Professor and the Chairman of the group Operations Management at the University of Twente, in the Netherlands. He received his Bachelors in Mechanical Engineering and Doctorate from the University of Twente on the topic of managing new technologies in organisations. He is the author or co-author of four books, 11 book chapters, and over 50 papers in scientific publications.

He has also been intensely involved in academic and public organisations in the Netherlands and in Asia. He was a Board Member of the Dutch Organization of Studies in Management, and a member of the Educational Council of the Royal Dutch Institute of Engineers. He was the Dean of the Faculty of Technology and Management at the University of Twente and Chairman of the Department of Operations, Organization and Human Resources of his university. He chairs the Dutch Institute for research in processes in construction and infrastructure of the Netherlands, and the Secretary of the Dutch Organization for Research in Economics and Management.

Koos and his wife Pietie have two sons, one daughter and five grandchildren. In the 1970s, Koos and Pietie spent two years teaching and working in the Ivory Coast. Since 2000, he has been a Visiting Professor at Hunan University in China and Guest Lecturer at the Institute of Technology, Bandung, Indonesia.

He has been a pioneer in the study of operations and logistics in healthcare delivery organisations. In the past 20 years, Koos and his 11 doctoral students have applied production control systems and operations and design management principles to both manufacturing and service industries. With his abundant energy and intellectual capabilities, he helped to catapult his university and his country's prestige in the area of management and technology research to the level of excellence and international recognition.