
Preface

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Biographical notes: Qianmei (May) Feng is an Assistant Professor in the Department of Industrial Engineering at the University of Houston, Houston, TX, USA. Her research has been in applied statistics, quality engineering and Six Sigma and applications in manufacturing, healthcare and transportation systems. She has published a dozen papers over three years in journals such as *IIE Transactions*, *Reliability Engineering and System Safety*, *Risk Analysis*, the *International Journal of Health Care Quality Assurance* and the *International Journal of Six Sigma and Competitive Advantage*. She is the president elect for the Division of Quality Control & Reliability Engineering in IIE. She is also a member of INFORMS, ASQ and Alpha Pi Mu.

I am honoured and most appreciative that Dr. Thom Mayer and Dr. Kirk Jensen from BestPractices, Inc. after invitation, agreed to write the Editorial for this special issue on 'Lean Six Sigma in Healthcare'. Their expertise and experience in healthcare attune to the readership's interest in Six Sigma and healthcare, and add extra value to this special issue.