

*International Journal of*

# PROCESS MANAGEMENT *and Benchmarking*



# Scope of the Journal

*Effective design and management of key processes is widely regarded as an important differentiator and source of competitive advantage in manufacturing, for profit services and public services. Processes permeate all facets of an organisation. Some processes exist within one functional area, while others cut across functional areas. IJPMB covers both functional and business processes. Benchmarks, benchmarking and knowledge management are among the process improvement tools. IJPMB has an international scope and aims to disseminate original peer reviewed theoretical or practical high quality research in the field of process management, benchmarking and knowledge management.*

## **Subject coverage:**

- Process modelling and process simulation
- Process management
- Functional processes or business wide processes
- Business process reengineering
- Role of process in enhancing competitiveness
- Core competencies
- Process organisation
- Environment and processes
- Supply chain processes
- Team working
- Remuneration and motivation, training and selection
- Process change and evaluation of options
- Implementation and management of process change
- Link between process and operations strategy
- Link between process and corporate strategy
- Remote processes
- Process quality
- Process productivity, productivity measurement and improvement
- Process planning and scheduling
- Process control
- Process design and process technology
- Queue design and management
- Benchmarking, and benchmarking tools, ethics and clubs
- Developing benchmarks
- Developing process knowledge



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*Thomas Lager and Sven-Åke Hörte*

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