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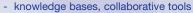
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- Knowledge creation, acquisition, codification, classification, organisation
- Knowledge sharing, transfer, application, protection, retention
- KM design and development
- KM management and implementation
- Measurement of knowledge management performance and benefits
- Techniques and methods for managing knowledge
- Technological tools for knowledge management, e.g.



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- content/document management
- portals, search and retrieval
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